

TILAK MAHARASHTRA VIDYAPEETH, PUNE

B.Sc. IN HOSPITALITY AND TOURISM (757)

EXAMINATION: DECEMBER- 2025

FIRST SEMESTER

Subject : - House Keeping - I (757103)

C/CB
30:20

Date: 19/12/2025

Total Marks: 30

Time: 10.00 am to 11.30 am

Instructions: 1) Each question carries equal marks.

2) Attempt any 06 questions

- Q.1** With the help of a neat flowchart, draw the organizational hierarchy of Housekeeping in a large hotel. (5)
- Q.2** Draw a neat well labeled Layout of the Housekeeping department. (5)
- Q.3** List and explain the duties and responsibilities of the Executive Housekeeper of a star hotel. (5)
- Q.4** Make a list of any 5 large equipments used in Housekeeping Operations and state their use. (5)
- Q.5** Explain each of the following in 2-3 sentences. (5)
1. Lost and Found 2. Dutch wife 3. DND 4. Maid's Cart 5. Horticulturist
- Q.6** Write the detailed note on 'Importance and Role of Housekeeping department in star hotels (5)
- Q.7** Explain in detail co-ordination required of any 2 departments of your choice with Housekeeping Department in daily operation of a star hotel. (5)
- Q.8** List the factors to be considered while purchasing of cleaning equipment. (5)
- Q.9** List and explain the duties and responsibilities of the Floor supervisor of a star hotel. (5)
- Q.10** With the help of a neat flowchart, explain classification of cleaning agents citing suitable examples. (5)
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