

TILAK MAHARASHTRA VIDYAPEETH, PUNE

B.Sc. IN HOSPITALITY AND TOURISM (757)

EXAMINATION: NOVEMBER- 2025

THRID SEMESTER

Subject : - Front Office - III (757304)

C/CB
60:40

Date: 22/11/2025

Total Marks: 60

Time: 10.00 am to 12.30 pm

Instructions: 1) Each question carries equal marks.

2) Attempt any 06 questions

Q. 1 Write process of settling bill by BTC. (10)

Q. 2 Write PMS interface with standalone systems. (10)

Q. 3 Define accounting and write major functions of the front office accounting. (10)

Q. 4 A. Define hospitality desk and write its functions. (05)

B. Guest account and non-guest account. explain (05)

Q. 5 Write Emigration and Immigration process. (10)

Q. 6 What are the components of MICE? Explain (10)

Q. 7 Write in detail about reservation PMS module at front office. (10)

Q. 8 Define Ledger and explain its types. (10)
