

TILAK MAHARASHTRA VIDYAPEETH, PUNE

BBA IN HOSPITALITY & TOURISM (BBAHT) (124)

BBA IN HOTEL OPERATIONS (BBAHO) (603)

EXAMINATION: NOVEMBER- 2025

FIFTH SEMESTER

Subject : House Keeping - V (124503/603503)

Date: 21/11/2025

Total Marks: 30

Time: 10.00 am to 11.30 am

Instructions: 1) Each question carries equal marks.
2) Attempt any 06 questions

- Q. 1** List with the help of a flowchart does the New Executive Housekeeper go about planning and organizing housekeeping operations in a soon –to –be opened property? **(05)**
- Q. 2** Write a note on emerging trends in Housekeeping department in today’s times. **(05)**
- Q. 3** List down the different uses of information technology used in housekeeping operations in star hotels. **(05)**
- Q. 4** What is renovation? List reasons star hotels decide to renovate. **(05)**
- Q. 5** What is study of ergonomics? How is it relevant to housekeeping department in a star hotel? **(05)**
- Q. 6** List down ceiling finishes of your choice. (Any 5) **(05)**
- Q. 7** List types of wall coverings of your choice. (Any 2) **(05)**
- Q. 8** How can the housekeeping department create eco friendly awareness amongst guests? **(05)**
- Q. 9** List different methods to motivate employees in Housekeeping department. **(05)**
- Q. 10** Discuss the various Subsidiary processes in Renovation. **(05)**
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